CDR|COMPANIES

DELIVERING COMPREHENSIVE SOLUTIONS

TURNKEY SERVICES WITH A NATIONAL REACH

Updated: October 2026

NATIONAL RESOURCES | INNOVATIVE SOLUTIONS | UNRIVALED RESULTS

CDR|COMPANIES

WHO WE ARE
WHAT WE DO

An ever-changing landscape calls for a savvy and adaptive approach. With a commitment to innovation and alternative delivery solutions, CDR has been providing engineering consulting, emergency management, disaster, health, and medical services since 1938.

Through our innovation solutions, we have overseen over $2 billion in construction projects, $10 billion in disaster recovery and over $600 million in pandemic response. From coast to coast, CDR is considered an industry leader in the markets we serve.

> ***“At CDR Companies, we think it’s important that you work closely with the people you hire. We know, from doing business with our clients for over 80 years, that close, cooperative relationships and creative delivery lead to succes`sful projects completed on time and under budget.”***

Carlos A. Duart, President & CEO of CDR Companies.

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ABOUT US

CDR COMPANIES PROVIDES ENGINEERING CONSULTING, FINANCIAL CONSULTING, HEALTH CARE, LAB SERVICES, AND EMERGENCY MANAGEMENT TO COMMUNITIES ACROSS THE COUNTRY.

With innovation that has been recognized nationally by two Presidential Design awards, CDR Companies has handled construction projects totaling upwards of $2 billion, $10 billion in disaster recovery, and over $600 million in disaster health and medical response.

Being ranked among the Top 500 Engineering and Design Firms is something we're proud of because it means we're providing our clients with the best possible service. We have a hands-on approach and shorter completion schedules which our clients have come to rely on. They also have direct access to all CDR resources at the national, state, and local level. We're always here to address any challenge or concern they may have, providing peace of mind to the clients we serve.

Organized into four major subsidiaries – Engineering, Emergency Management, Health and Labs – we have spent over 80 years pioneering delivery solutions and technologies, making us industry leaders in the markets we serve.

OUR LEADERS MAKE THE DIFFERENCE

CDR's leadership team collectively has decades of operations management and business experience. Their ability to lead efficient and solutions-focused teams is the bedrock of our firm, providing consistent results across the nation. Each of our divisions is composed of highly-trained and experienced professionals, putting their skills to work for our clients.

CDR|HEALTH

CDR|LABS

OUR HISTORY

Since its founding in 1938, CDR Companies, formerly known as CDR Maguire, has developed a reputation built on ingenuity, trust, and a successful track record of adapting our products and services to our changing world. It's through our inventive multidisciplinary approach that we have helped the country overcome challenges from major natural disasters to global COVID-19 pandemics.

EMPHASIZING RESPONSE TIME

Whether it's overseeing the construction of field hospitals or getting faster reimbursements for clients after a disaster, speed of execution is crucial to our success. We are a solution-focused firm with an emphasis on responsiveness and commitment to on-time project delivery.

INTEGRATING MULTIPLE SYSTEMS

Fresh challenges require fresh approaches, which is why our multidisciplinary workforce is always ready to bring their unique expertise to every problem. Our innovative use of resources allows CDR to streamline processes and technologies to provide more efficient services.

CLIENT FOCUSED

CDR values all its clients and puts equal emphasis on all projects. We take an individualized, hands-on approach, so every client has access to the full extent of our resources and capabilities.

A HEAVY INFRASTRUCTURE FIRM DELIVERING SOLUTIONS THAT MOVE PEOPLE

CDR | MAGUIRE ENGINEERING

ABOUT US

CDR has been a prominent architecture and engineering company since its founding in New England in 1938. The company has now earned multiple awards and is nationally recognized for being responsive to our clients, our design creativity, and the quality of our work.

As a CDR client, you get the hands-on involvement of a small firm with the full-scale resources of a large firm. We help you meet your project schedules and handle specific challenges with the newest innovations, approaches, and technologies in the industry.

Every client has access to the resources and capabilities of our entire organization through any of our regional headquarters or local offices. Our goal is to provide a practical set of solutions to each client.

Being a full-service engineering firm that specializes in innovation and alternative delivery solutions, CDR has won two Presidential Design Awards. The company is also ranked as one of the nation's top 500 engineering firms and top design firms by Engineering News-Record.

DISCOVER OUR CUTTING-EDGE TECH SOLUTIONS

LCMT™
LANE CLOSURE MANAGEMENT TOOL

The Lane Closure Management Tool (LCMT)™ is a web application designed to manage lane closures. It helps with tasks such as planning, scheduling, and coordinating lane closures.

Document™ Control

The Document Control™ is an integrated system that manages the revision process of documents related to each project. This is a closed system and requires an invitation from system administrators.

ENGINEERING GIS RESOURCES
ArcGIS

The GIS Resources work together to support construction monitoring, progress tracking, and the documentation of observations and construction deficiencies noted in the field. Users conduct inspections of the roadway, structures, drainage, ponds, utilities, signage and much more.

SERVICES

CONSTRUCTION MANAGEMENT & CONSTRUCTION INSPECTION (CM/CI)

For more than 30 years, CDR has been the CM/CI consultant for the PA Department of Transportation, PA Turnpike Commission, and various Municipal clients, such as the City of Pittsburgh. CDR is knowledgeable in DOT specifications and policies. We have experience managing and inspecting construction projects, from small $100,000 streetscape improvements to multi- phase new expressway corridors costing upwards of $800M.

CM/CI potentiality:

- Construction Management
- Project Oversite/Inspection
- Contract Administration/Documentation
- Scheduling/Constructability
- Incident Management/Public Involvement
- Value Engineering/Claim Analysis
- Utility/Railroad Coordination

PROJECT AND PROGRAM MANAGEMENT

PROJECT MANAGEMENT SERVICES HAVE BEEN ONE OF CDR MAGUIRE'S STRENGTHS FOR MANY YEARS.

Project and program management solutions that are more efficient and cost-effective have been provided to our clients annually. Our solutions have successfully overseen the development of numerous federally funded local bridges, streets, and traffic projects. Forward-thinking approaches to collaboration, such as cloud-based project management applications that facilitate funding, tracking, and document sharing will continue to help us to be proficient in project management services.

SERVICES

TRANSPORTATION DESIGN

The transportation design group has been an essential component of our business for decades, having designed some of the most iconic transportation infrastructures in the mid-Atlantic region, such as the Fitzgerald Expressway in Boston in the 1950s, the I-195 highway in Rhode Island, and the Beaver River Bridge in Southwestern Pennsylvania.

WHERE WE EXCEL:

- Highway Design – Geometry
- Roundabout Design
- Alternatives Studies
- Right-of-Way Plan Development
- Construction Cost Estimates
- Drainage Design
- Post-Construction Stormwater Management
- Erosion and Sediment Pollution Control
- Hydrologic and Hydraulic Studies
- Safety Studies (Highway Safety Manual)
- Corridor Planning Studies
- Highway Occupancy Permits
- Municipal Reviews and Plans

OUR TRANSPORTATION DESIGN SOLUTIONS:

ROADWAY DESIGN

The professionals at CDR design roadways that not only complement the environment but also take into account the needs of different modes of transportation. From highways and rural roads to urban streets and toll roads, our portfolio encompasses every conceivable climate and terrain.

TRAFFIC ENGINEERING

We make it easier to travel by using technology to reduce traffic congestion and improve safety. Our staff is knowledgeable in Highway Capacity Software, SIDRA, TRANSYT-7F, Synchro/ SimTraffic, and CORSIM.

STRUCTURAL ENGINEERING

With experience in designing a variety of structures, CDR has the knowledge and capability to take on any project. We use modern software and stay up to date with the latest bridge software to ensure our designs are of the highest quality.

LAND SURVEYING

GROUNDED IN PRECISION. BUILT FOR SUCCESS.

Surveying is the foundation of every successful development, defining the boundaries that organize our communities, infrastructure, and industries. At CDR Maguire Engineering, we deliver professional surveying services that support the design, development, and construction of projects across public and private sectors.

Our comprehensive survey solutions provide the precision and accuracy needed to move projects forward with confidence—from initial planning to final completion.

OUR SURVEYING CAPABILITIES INCLUDE:

- Aerial Control Surveys (Drones)
- Boundary & Subdivision Plans
- ALTA/NSPS Land Title Surveys
- Horizontal & Vertical Control Surveys
- Existing Site Surveys (Topographic & Planimetric)
- Subsidence Monitoring
- Right-of-Way Plans
- Pipelines, Wells & Related Facilities
- Record (As-Built) Surveys
- 3D Laser Scanning & Surface Modeling

UNMANNED AERIAL SYSTEMS (UAS) SERVICES:

- Aerial Photography
- Photogrammetric Mapping
- Project Progress Monitoring
- Volumetric Surveys

ACCURATE DATA. TIMELY DELIVERY. TRUSTED RESULTS.

Our experienced survey team combines the latest technology with proven expertise to ensure your project's success.

INNOVATIVE SOLUTIONS FOR DISASTER RESPONSE AND RECOVERY

CDR | EMERGENCY MANAGEMENT

ABOUT US

CDR Emergency Management is a national emergency management consulting firm recognized for rapid response, deep operational expertise, and technology-driven solutions.

Our multidisciplinary teams support state and local agencies through every phase of emergency management, from immediate response and sheltering operations to debris management, FEMA Public Assistance, temporary housing, and long-term recovery.

By combining experienced personnel, proven operational processes, and technology designed specifically for emergency management, CDR EM helps agencies improve coordination, maintain compliance, increase visibility, and accelerate recovery.

CDR Emergency Management delivers scalable operational, planning, and technology-driven solutions that help government agencies and communities prepare, respond, and recover with confidence.
With nationwide experience supporting complex disaster operations, CDR EM combines rapid mobilization, experienced professionals, and purpose-built technology to deliver effective solutions before, during, and after disasters.

OUR CORE CAPABILITIES

EMERGENCY SHELTERING & HUMAN SERVICES

CDR EM provides scalable sheltering and human services support to help communities protect and assist survivors during emergencies.

Our teams support shelter operations, emergency housing coordination, survivor services, registration and intake, logistics, staffing, and resource coordination. By integrating experienced personnel with operational technology, we help agencies maintain visibility across shelter populations, resources, and evolving community needs.

Our survivor-centered approach supports agencies from initial activation through transition into temporary and longer-term recovery programs.

SUPPORT ACROSS THE SHELTERING LIFECYCLE

- Shelter activation and operations
- Survivor registration and intake
- Emergency housing coordination
- Staffing and resource management
- Logistics and operational support
- Survivor services and assistance
- Reporting and situational awareness
- Transition to recovery programs

DISASTER RECOVERY OPERATIONS

CDR EM supports state and local agencies as they transition from immediate response to long-term recovery.

Our teams provide recovery planning, FEMA Public Assistance support, program coordination, temporary housing assistance, documentation, compliance, and long-term community recovery services.

With experience supporting complex, large-scale recovery programs, CDR EM works alongside federal, state, and local partners to improve coordination, maintain accountability, maximize eligible reimbursement, and help communities move forward efficiently.

RECOVERY SUPPORT

- Recovery planning and implementation
- FEMA Public Assistance support
- Program and grant coordination
- Documentation and compliance
- Temporary housing program support
- Stakeholder and agency coordination
- Progress tracking and reporting
- Long-term community recovery

DEBRIS MANAGEMENT & FIELD OPERATIONS

CDR EM provides comprehensive debris management and field operations support following hurricanes, floods, severe storms, and other major disaster events.

Our teams provide the oversight, documentation, and field coordination necessary to keep debris operations moving while supporting compliance with federal and state reimbursement requirements.

From pre-event planning and mobilization through field monitoring, data management, invoice reconciliation, and closeout, CDR EM serves as an extension of our clients' teams throughout the recovery process.

OUR APPROACH

PEOPLE

Rapidly mobilizing experienced field personnel, monitors, supervisors, and operational leadership.

PROCESS

Applying proven procedures, regulatory knowledge, lessons learned, and field-tested practices to complex disaster operations.

TECHNOLOGY

Using digital field applications, GIS, dashboards, reporting tools, and real-time operational data to improve visibility, documentation, and accountability.

CALL CENTER OPERATIONS

Clear communication Becomes critical when communities need Information and Assistance most.

CDR EM provides scalable, multilingual call center operations capable of supporting extended hours, surge conditions, and high-volume inquiries during disaster response and recovery.

Our trained teams support emergency registrations, survivor assistance, program hotlines, contractor and stakeholder inquiries, and public information needs while helping agencies maintain consistent, accurate, and well-documented communications.

SCALABLE COMMUNICATION SUPPORT

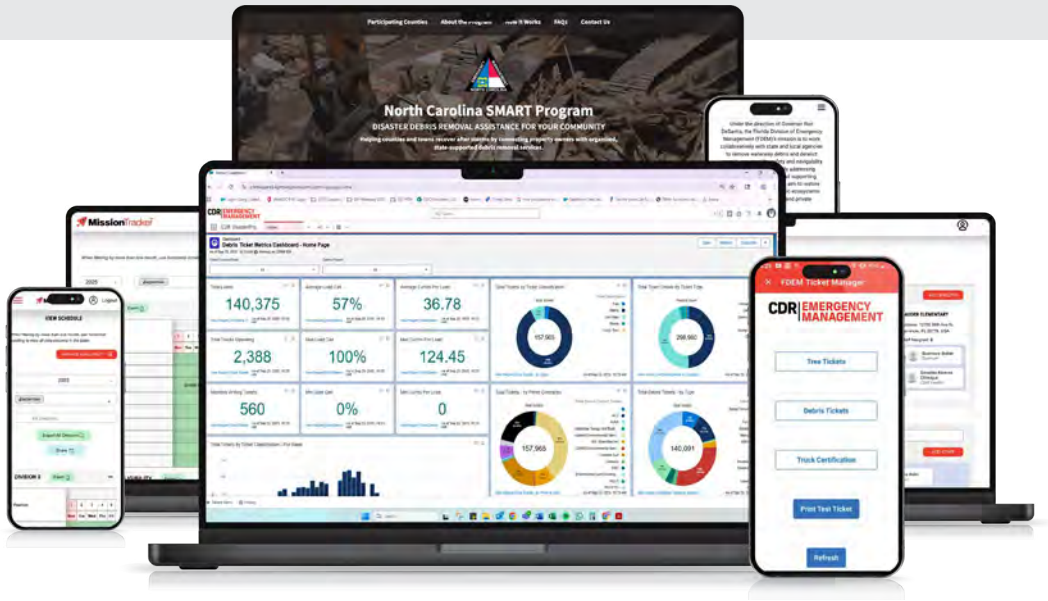
- 24/7 and surge operations
- Multilingual assistance
- Emergency registration and intake
- Survivor and public assistance
- Program-specific hotlines
- High-volume inquiry management
- Case and interaction documentation
- Public information support

TECHNOLOGY BUILT FOR EMERGENCY MANAGEMENT

CDR EM develops purpose-built technology designed around the realities of emergency response and recovery.

Working closely with field teams and agency partners, we create scalable and configurable solutions that streamline workflows, improve coordination, reduce manual processes, and provide reliable operational visibility.

Our technology connects field operations, program management, resources, reporting, and public communication, giving agencies the information they need to make informed decisions during critical operations.



PURPOSE-BUILT PLATFORMS

CDR DisasterPro™

Real-time tracking and reporting for debris and field operations.

ShelterTrack™

Comprehensive shelter management and occupancy reporting.

MissionTracker™

Deployment management and resource coordination.

CommEngage™

Public information and stakeholder communication tools.

ADDITIONAL TECHNOLOGY CAPABILITIES

- Mobile field data collection
- Dashboards and operational analytics
- Real-time progress and performance reporting
- Workflow automation
- System integration
- GIS and mapping solutions
- Accessible, multilingual public-facing websites
- Program and resource management tools

FROM RESPONSE TO RECOVERY

CDR EM brings together the people, processes, technology, and operational experience required to support communities through complex emergencies. From sheltering and survivor assistance to debris operations, FEMA Public Assistance, call centers, technology, and long-term recovery, our solutions are designed to scale with the event and adapt to the needs of each agency and community.

WHY AGENCIES CHOOSE CDR EM

- Rapid mobilization and scalable nationwide support
- Experience across complex disaster response and recovery operations
- Proven FEMA Public Assistance and recovery expertise
- Integrated field, program, and communications capabilities
- Purpose-built emergency management technology
- Solutions focused on accountability, visibility, and measurable results

RETHINKING GOVERNMENT ACCESS TO QUALITY HEALTHCARE

CDR|HEALTH

ABOUT US

CDR's extensive experience in responding to the COVID-19 crisis in Florida, Colorado, Massachusetts, Kentucky, Texas, and South Carolina, as well as their long-term expertise with FEMA Public Assistance, gives us a distinct advantage in advising clients who are responding to healthcare-related disasters and pandemics.

The team has been actively advising and supplying valuable resources to multiple state and local governments since the beginning of the pandemic, not only in response to COVID-19 but also to other emerging health emergencies that demand immediate attention. The CDR Team is composed of healthcare professionals and industry leaders in disaster recovery support services and assistance in recovery programs, bringing together hundreds of years of collective experience. Our team understands how the suite of federal recovery programs, if used properly, can maximize assistance and facilitate comprehensive recovery within communities.

CDR Health has the resources to provide 'boots on the ground' emergency disaster health and medical experts immediately following a state or national health disaster. What sets CDR Health apart is our ability to navigate complex regulatory frameworks and seamlessly coordinate with various agencies, positioning us as a reliable partner in times of crisis.

CDR HEALTH IS RETHINKING THE WAY FEDERAL, STATE, AND LOCAL GOVERNMENTS PROVIDE ACCESS TO QUALITY MEDICAL CARE.

INNOVATIVE SOLUTIONS

We've invested in the IT infrastructure necessary for high-volume medical services nationwide, developing proprietary data management solutions for patient registration, tracking, and interfacing with state departments of health and multiple labs.

COST CONSCIOUS

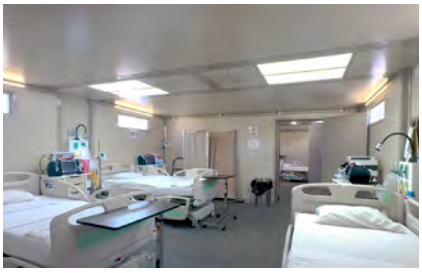
CDR has maintained cost efficiency by utilizing lean six sigma tools, resulting in over $1 million in savings for patient notifications and $40 million in insurance credits returned to state and local agencies.

OUR COMMITMENT TO INNOVATION AND EXCELLENCE ENSURES CLIENTS ARE WELL-PREPARED AND WELL-EQUIPPED TO HANDLE THE COMPLEXITIES OF HEALTHCARE EMERGENCIES.

EMERGENCY AND DISASTER HEALTH SOLUTIONS

SPECIALIZED EMERGENCY SERVICES

- FIELD HOSPITALS AND EMERGENCY UNITS
- MOBILE OPERATIONS FOR URGENT, PRIMARY, AND EMERGENCY CARE WITH ADVANCED DIAGNOSTICS



WHEN DISASTER STRIKES, YOU WANT LOGISTICAL EXPERTS WITH ADVANCED HEALTHCARE CAPABILITIES ON YOUR SIDE.

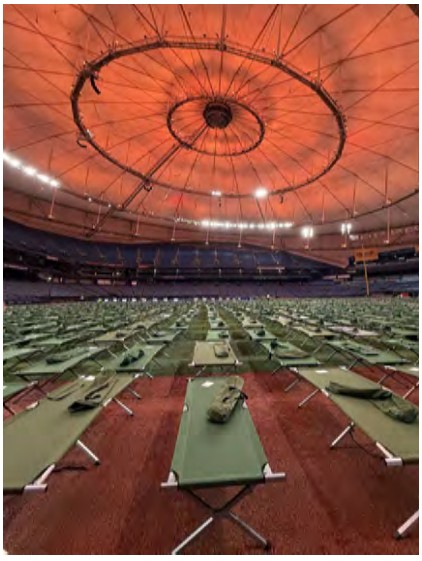
CDR Health can provide emergency planning, disease surveillance & control, and support services including community engagement and psychological services. We offer field hospitals and mobile operations for urgent, primary, and emergency care for local, state, and national government agencies. Our goal is to protect public health, ensure continuity of care, and enhance community resistance in the face of emergencies.

CDR's disaster response experts have hundreds of years of combined incident management experience, including subject matter expertise and professional utilization of Incident Command System (ICS) processes, organizational structure, and concepts.

INNOVATIVE SOLUTIONS IN EMERGENCY RESPONSE AND HEALTHCARE

CDR Health emergency and natural disaster solutions involve comprehensive planning, including the development of response plans and regular drills. Key components include:

- Robust emergency medical services
- Resilient healthcare facilities
- Surge capacity to handle increased demand
- Community engagement and education
- Outreach for preparedness and preventive measures
- Disease surveillance, control, and rapid response
- Psychosocial support integrated into plans to address the psychological impact of disasters



The goal is to protect public health, ensure continuity of care, and enhance community resilience in the face of emergencies.

PROVEN EXPERIENCE AND NATIONWIDE PRESENCE

With extensive health & medical experience in response to the COVID-19 pandemic, CDR has contracts in multiple states and offices across the country. CDR Health is known for our response time and quality of work, which has encompassed:

- Managing millions of COVID-19 vaccinations and tests
- Operating thousands of test sites, vaccination clinics and monoclonal antibody sites
- Oversight of infectious disease field hospitals
- Distribution of millions in COVID-19 medical supplies and PPE

MOBILE HEALTH SOLUTIONS

CDR HEALTH CAN RAPIDLY DELIVER ANY TYPE OF CARE NEEDED IN A COMMUNITY AND SERVE AS A SURGE CAPACITY PROVIDER, ESPECIALLY WHEN A DISASTER STRIKES, USING FULLY EQUIPPED MOBILE VANS AS WELL AS MODULAR STRUCTURES.

BRINGING HEALTHCARE TO YOU

CDR Health has a fleet of mobile clinic and diagnostic vehicles custom-designed and specially equipped to handle urgent, emergent, and primary care medical services, allowing us to bring healthcare immediately into disaster zones and provide access to healthcare services to thousands of vulnerable and underserved communities.

CDR HEALTH has convenient and specially equipped mobile medical options available to meet your immediate, routine, or preventive care medical needs including virtual or in-person appointments.

SERVICES

PRIMARY CARE

CDR Health has the resources available to efficiently bring high-quality primary care services to vulnerable patients and underserved communities and populations, reducing health disparities and the risk of poor health outcomes, and ensuring access to continuity of care and the ability to pursue healthier living.

URGENT / PRIMARY CARE

PIVOTING TO PROVIDE RAPID RESPONSE IN TIMES OF CRISIS.

CDR Health and its management team have multiple decades of experience providing comprehensive medical services in hospital and healthcare related facilities, specializing in full health & medical turnkey solutions and the provision of services as a surge capacity provider.

Most recently, in coordination with local, state, and federal emergency response services in Florida—CDR Health has provided urgent/emergent care services across multiple missions in response to emergent medical needs assistance post-Hurricane Ian and Idalia.

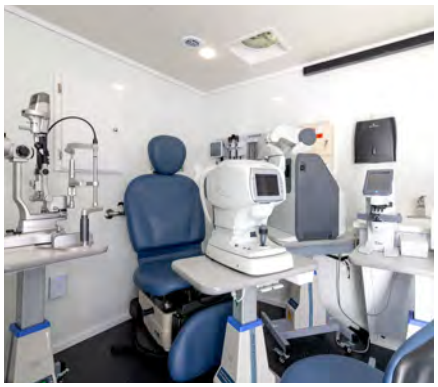
Through the provision of mobile urgent/emergent care services, CDR Health can minimize the strain on severely impacted healthcare operations and hospital facilities, maintaining integrity of the healthcare system and ensuring continuity of care for vulnerable patient populations.

SPECIALTY CARE

CDR Health offers a professionally developed specialty service suite, designed to enhance an already best-in-class quality care model.

MOBILE HEALTH SOLUTION FEATURES

- Global Med Telehealth
- Telemedicine supervisory oversight
- Laboratory
- Ability to provide services 24/7
- Large exterior electric retractable awning to provide shade
- X-Ray
- Ultrasound
- ADA-compliant with a wheelchair ramp
- Able to service up to 4 patients at once with up to 10 patients in observation using attachable infrastructure units (available at request)
- Staffed by a team of experienced emergency room and primary care providers (MD, DO, NP, PA)



HUMAN RESOURCES & STAFF SOLUTIONS

- STAFF AUGMENTATION
- PAYOR CONTRACTING/ CREDENTIALING
- CLINICAL AND NON-CLINICAL PERSONNEL SUPPORT

CDR HEALTH'S HUMAN RESOURCES & STAFF SOLUTIONS DIVISION IS DEDICATED TO PROVIDING COMPREHENSIVE STAFFING SOLUTIONS FOR HEALTHCARE, ADDRESSING BOTH CLINICAL AND NON-CLINICAL NEEDS.

This commitment ensures that healthcare organizations can effectively respond to challenges and CDR Health specializes in staff augmentation, offering a strategic approach to supplement existing workforce capabilities. This service allows healthcare facilities to access skilled professionals without the need for long-term hiring commitments, providing flexibility to scale the workforce based on evolving needs.

The division offers a diverse range of healthcare professionals, from clinical staff like physicians and nurses to non-clinical staff handling administrative and operational roles. This approach caters to the multifaceted staffing needs of healthcare organizations, ensuring a well-rounded and capable workforce. CDR Health's expertise in managing payor contracts and credentialing processes simplifies tasks associated with these areas. This service streamlines the credentialing of healthcare providers with various payors, facilitating smooth reimbursement processes and compliance with regulatory requirements. By handling complex processes, CDR Health allows healthcare organizations to focus on delivering quality care.

SERVICE OFFERINGS

STAFF AUGMENTATION

We specialize in staff augmentation by strategically supplementing the existing workforce with temporary staff that can extend current organizational capabilities.

- We provide access to a variety of skilled medical and support professionals without requiring long-term hires
- Flexibility to scale workforce based on evolving needs

CLINICAL AND NON-CLINICAL PERSONNEL SUPPORT

CDR Health can provide a broad range of professionals from medical staff including physicians and nurses to administrative and operational professionals. Our personnel support program can meet the needs of any medical organization.

- Addresses the multifaceted staffing needs of large healthcare organizations
- We seamlessly staff well-rounded and capable workforces

PAYOR CONTRACTING / CREDENTIALING

Our payor contracting and credentialing service helps organizations streamline their reimbursement processes. We handle the credentialing of healthcare providers with various payors to allow your organization to focus on delivering quality care.

- CDR Health can facilitate smooth reimbursement processes and compliance with regulatory requirements
- Our extensive expertise simplifies payor contract management and credentialing

COMPREHENSIVE SUPPORT SERVICES

CDR is a leading provider of comprehensive support services for the health industry, offering expertise in various key areas. We go beyond traditional healthcare services, covering:

- Information Technology
- Call Center operations
- Legal
- Logistics
- Financial and Accounting services

This integrated approach ensures a seamless and holistic support system. In Information Technology, we use cutting-edge solutions to enhance data security and streamline processes tailored to healthcare systems.

SPECIALIZED EXPERTISE

- **Proficiency in Payor Contracting** involves negotiating fair reimbursement rates
- **Credentialing** ensures healthcare professionals meet the necessary qualifications
- **Regulatory Compliance** keeps clients informed about evolving healthcare regulations
- **Government Relations** expertise fosters collaboration and support
- Our **Call Center services** prioritize customer service excellence for effective management of inquiries, appointments, and emergency responses.
- **CDR's legal expertise** spans payor contracting, compliance, and government relations.
- **Logistics** excels in managing the supply chain for timely delivery of medical supplies.
- **Financial and Accounting** Services tailored to the health industry's unique financial structures

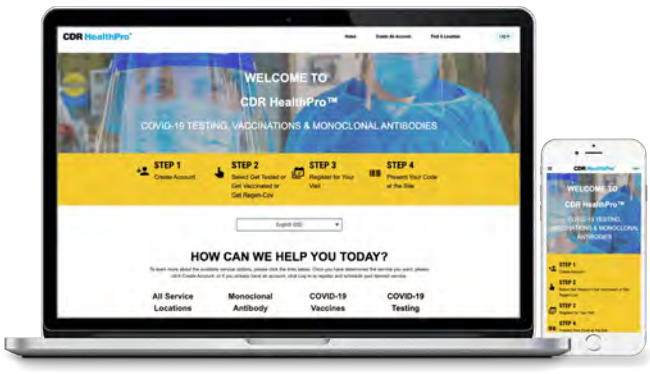
CDR's commitment to comprehensive support services empowers healthcare organizations to focus on their core mission while navigating the complexities of the modern healthcare landscape.

CDR'S EXPERTISE IN MITIGATION, PREPAREDNESS, RESPONSE, AND RECOVERY HAS LESSENED IMPACTS IN MANY COMMUNITIES.

AUTOMATED TECHNOLOGICAL CAPABILITIES

CDR developed a proprietary patient portal for faster and touchless registration of patients for COVID-19 testing and delivery of test results. The portal is being used at multiple test sites and provides the ability for patients to view, download, and print their results online.

Our HL7 interface engine allows our portal to interface with an unlimited number of laboratories. CDR has also creatively developed an integrated platform for the vaccination administration process, CDRHealthPro™.



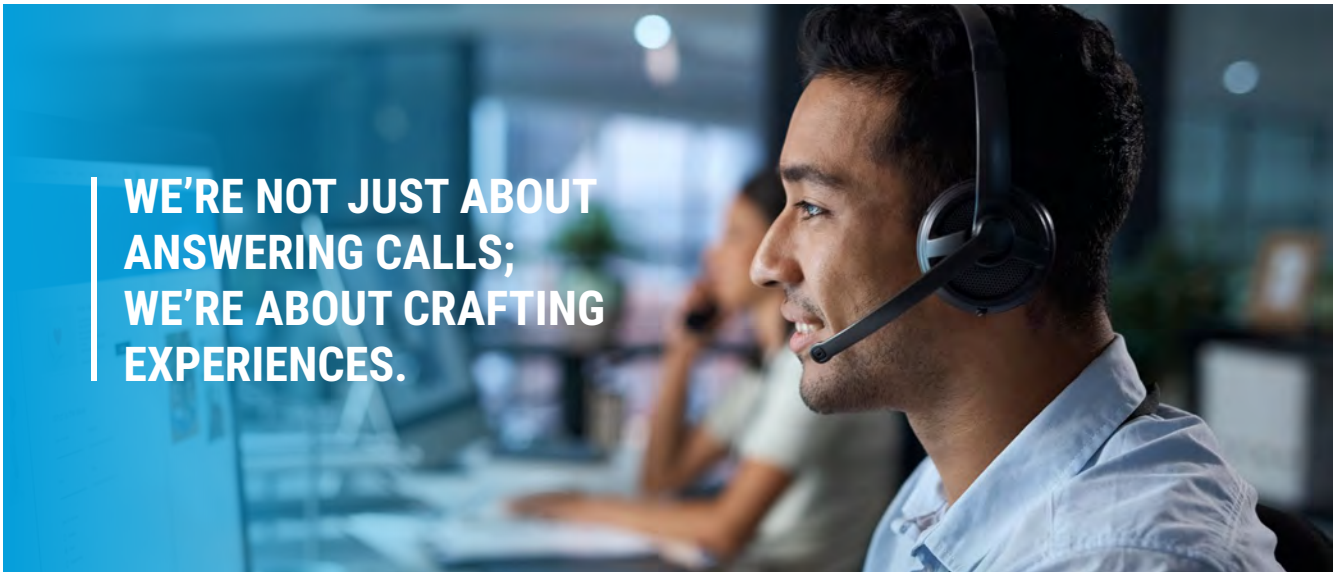
CDRHEALTHPRO™ SYSTEM

Designed on a custom Salesforce platform, CDRHealthPro™ serves as a full turnkey vaccine and monoclonal antibody data management solution – one of the first of its kind – tracking the vaccination process from patient registration and scheduling through check out at the vaccination, testing, and monoclonal site.
Key Features:

- Integrated registration and scheduling
- Onsite operational workflow
- Real-time data reporting for county, state, and federal partners
- Open Portal
- Comprehensive Dashboard and Reporting

CDRHealthPro™ was the system of choice for the FEMA vaccination sites, in both Florida and Kentucky, as a result of CDR's real-time, detailed, and accurate reporting capabilities. We customized our system allowing homebound patients to register, consent, and schedule homebound appointments right from the comfort of their home, including TTY and call center capabilities.

CONTACT CENTER CAPABILITIES



CALL MANAGEMENT SYSTEM

INBOUND CALL SYSTEM:

- Intelligent call routing for efficient customer assistance
- Queue management
- IVR customization for multilingual support
- Self-service options

OUTBOUND CALL CAMPAIGN MANAGEMENT:

- Predictive dialing
- Scripted calling
- Callback scheduling for enhanced productivity and customer service

REAL-TIME MONITORING AND ANALYTICS

- Dashboard for quick decision-making
- Tracking queue status
- Analyzing call patterns
- Conversational analytics for deeper insights into agent-customer interactions

Our goal is to optimize resource allocation, improve operational efficiency, and enhance customer service through informed decision-making and adherence to standards.

MULTICHANNEL COMMUNICATION SUPPORT

EMAIL CAPABILITIES:

- Personalized communication through templates and signatures
- Blast emails for reminders and offers

SMS CAPABILITIES:

- Customer support
- Notification campaigns with automated responses

LIVE CHAT SUPPORT:

- Agents handle multiple sessions
- Pre-chat and post-chat surveys

WORKFORCE MANAGEMENT PLATFORM

KEY FEATURES:

- Forecasting
- Capacity planning
- Scheduling
- Training and development

Forecasts from historical data enhance capacity planning, allowing estimation of FTEs and staffing budgets. The system supports what-if analysis, adjusts service-level targets, and optimizes schedules based on agents, rules, and goals.

CRM INTEGRATION AND CASE MANAGEMENT

- Synchronized customer data
- Pop-up screen features
- Automated task and ticket management
- Instant creation, tracking, and resolution of leads or cases
- Ability to convert calls into new leads or cases

Our comprehensive approach facilitates training and development, enables remote work, ensures business continuity, and results in improved decision-making and operational efficiency.

TURNKEY VACCINATION, TESTING SERVICES & THERAPEUTICS

CDR PROVIDES STAFF AND INFRASTRUCTURE TO MEET YOUR TURNKEY COMMUNITY SITE NEEDS

CDR Health provides a complete solution for community health needs during emergencies. We offer ready-made systems, including qualified staff and adaptable infrastructure, to swiftly set up and manage vaccination, testing, and therapeutic sites.

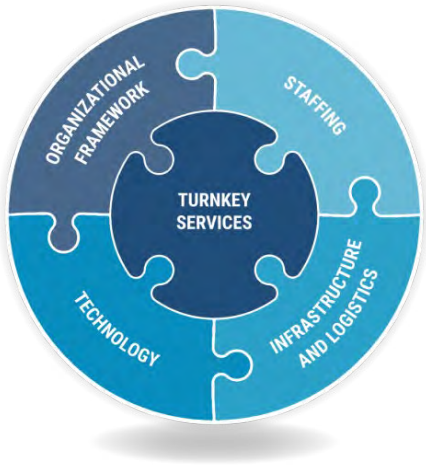
CDR MAGUIRE AND ITS HEALTHCARE TEAM HAVE BEEN ON THE FRONT LINES ASSISTING WITH THE COVID-19 PANDEMIC

Our approach covers all aspects, ensuring efficient and precise operations. This comprehensive strategy emphasizes preventive measures through vaccinations and testing, along with therapeutic support for those affected by the crisis. CDR stands as a dependable partner in delivering holistic care to communities in times of public health challenges.

CAPABILITIES

ORGANIZATIONAL FRAMEWORK

- Experienced emergency management and healthcare leadership
- Organizational Structure that is based on the National Incident Management System (NIMS)
- Strict emergency management and medical Standard Operating Procedures (SOP)
- Lean expertise delivers operational efficiency



STAFFING

- Best in class hiring practices
- Badging, credentialing, and automated timekeeping reducing fraud risk
- Medical skills and customer focused training program
- Ability to source and deploy local personnel within 72 hours

TECHNOLOGY

- CDR HealthPro™, a turnkey MaB, vaccine, and testing data management solution that includes end-to-end site workflows
- Features include patient registration, scheduling, check-ins, evaluations, checkouts, and second dose reminders
- Real-time reports and dashboard metrics alerting workflow variants or exceptions
- Systematic uploads to health department vaccination reporting systems

INFRASTRUCTURE AND LOGISTICS

- Rapidly deploy diverse assets ranging from mobile units to large drive-thru facilities
- Dedicated supply network replenishes goods and services
- Robust asset inventory system to manage burn rates
- Secure vaccine cold chain logistics and reporting

TURNKEY SERVICES OVERVIEW

We offer turnkey testing, vaccinations, and therapeutics for the provision of mass scale emergency healthcare for communities in need. Through these services, we can monitor disease spread and provide a rapid response.

- We emphasize speed in reporting diagnostic results
- State-of-the-art testing capabilities to provide the most accurate results
- Flexible sampling methods and on-site testing

REFUGEE HEALTH PROGRAMS

IN AN AIM TO ADDRESS THE CRITICAL BACKLOG OF THE REFUGEE HEALTH SERVICES PROGRAM, CDR HEALTH NOW OPERATES FIVE HEALTH ASSESSMENT CENTERS ACROSS THE STATE OF FLORIDA.

Eligible individuals, including Refugees, Asylees, Cuban & Haitian Asylum Applicants, Cuban & Haitian Entrants, Amerasians, Iraqi/Afghan special immigrants, and victims of human trafficking, are now benefiting from much-needed health assessments and immunizations through CDR Health's Refugee Health Assessment Centers.

AT THE HEART OF THIS PARTNERSHIP IS A MULTILINGUAL AND MULTICULTURAL APPROACH TO HEALTHCARE DELIVERY

CDR Health conducts a thorough initial health assessment, encompassing lab tests, vaccinations, and a comprehensive health evaluation—all within 90 days. The main goal of the assessment is to offer healthcare and resources to refugees while promptly detecting and managing communicable diseases among newcomers, thereby safeguarding public health.

PROGRAM IMPACT

Since opening in December 2022, CDR Health's flagship Health Assessment Center in Miami-Dade has proudly served over 140,000 refugees, delivering essential healthcare services critical to their well-being and successful integration into society.

Building on the success of the first center, CDR Health expanded its services by opening four additional Health Assessment Centers in strategic locations across Florida, ultimately serving eight counties.

LOCATIONS

- Miami-Dade County – Doral, FL
- Orange County + Osceola County – Orlando, FL
- Lee County + Collier County – Naples, FL
- Duval County – Jacksonville, FL
- Hillsborough County + Pinellas County – Tampa, FL

THE RIGHT TO HEALTH MEANS LEAVING NO ONE BEHIND.

SERVICES WE PROVIDE

- Laboratory testing
- Immunizations
- Health education
- Information on community resources
- School health entry forms
- Health referrals

WHO WE SERVE

- Adult and child refugees
- Asylees
- Cuban/Haitian asylum applicants
- Cuban/Haitian entrants
- Amerasians
- Iraqi/Afghan special immigrants
- Victims of human trafficking

PAVING THE WAY FOR POSITIVE HEALTH OUTCOMES

CDR|LABS

ABOUT US

PAVING THE WAY FOR POSITIVE HEALTH OUTCOMES WITH CUTTING-EDGE TECHNOLOGY AND FASTER, MORE AFFORDABLE TESTING SERVICES

Being a CLIA + CAP certified life science laboratory, CDR Laboratories is centered around bringing accurate and fast results to ensure the best health outcome and reduce recovery times. Our services adapt to accommodate all institutions from large healthcare organizations to small private clinics.

At CDR Labs we are committed to rapid reporting of results because the faster results are ready, the faster the patient will be on their way to proper treatment facilities. We specialize in pharmacogenetics as well as provide molecular, chemistry, toxicology, and hematology testing. Our patient-centered diagnostics work for you, with a staff of clinical professionals, state-of-the-art facilities, and industry-leading turnaround times.

By combining molecular diagnostics and drug science advancements in our laboratory, we can assess the most appropriate treatment for each patient. This provides physicians, pharmacists, and health plan sponsors answers to enhance patient recovery. Our clinical laboratories utilize advanced testing technology that is both efficient and flexible, allowing patients to make better decisions regarding their long-term health. Our team's objective is to bring the benefits of genetic testing to our patients through advanced technology and comprehensive clinical operations.

The executive team at CDR Labs has significant experience in managing all aspects of healthcare organizations, allowing the company to excel in the field of Personalized Medicine.

WHY US

FAST TEST RESULTS

Time is essential in diagnostic testing. We take pride in providing a swift turnaround on results.

ADVANCED TECHNOLOGY

Good science is necessary for successful testing. We offer the most state-of-the-art and accurate testing available.

AFFORDABLE

Utilizing efficient practices, CDR is one of the most inexpensive testing options on the market, providing cost savings to plan and patients.

SERVICES

COVID-19 TESTING

With results available in less than 24 hours we help you get back on your feet as quickly as possible.

- Diagnostic PCR Nasal Tests
- Self-Collection Nasal Swab Kits
- COVID-19, Flu A/B & RSV Tests
- COVID-19 Diagnostic Saliva Tests
- Total Antibody Tests
- Variant Follow-Up PCR Tests

PERSONALIZED MEDICINE TESTING

CDR Labs strives to provide patient-centered diagnostics by blending cutting-edge molecular diagnostics and drug discovery science. Pharmacogenomic testing allows physicians to focus on illness and disease in a way that minimizes the risk of adverse effects and ensures therapeutic outcomes. CDR Labs offers rapid and precise genetic medication-response testing to target treatments to only the medications that are best suited for an individual.

PATHOGEN TESTING

CDR Labs offers molecular pathogen testing to help identify the pathogen behind an infection or illness, as well as its ability to avoid treatment. With this information, the right treatment for an individual patient can be determined.

- Wound Panel
- Nail
- Antibiotic Resistance
- UTI
- Parainfluenza
- Flu A/B/RSV
- Bordetella pertussis/parapertussis
- Adenovirus/HMPV/RV

WELLNESS TESTING

At CDR Labs, we believe that patients and physicians taking a more active role in disease prevention for themselves and their loved ones is essential. This is why we prioritize increased awareness and knowledge of crucial health indicators, as well as clear communication with providers about preventative medicine and regular health screenings. We know that this leads to improved health and an extended lifespan. Better health care starts with better communication.

Personal health literacy refers to the ability to understand and make use of health information to take action to improve one's health. This includes being able to communicate effectively with healthcare providers. At CDR Labs, we provide our patients with comprehensive testing panels to help them make informed decisions about their health.

WHAT IS PHARMACOGENOMICS?

PGx, or pharmacogenomics, is the study of how a person's genes affect their reaction to various medications. This includes research on how well someone can digest substances and the chance that a medication will be effective or have negative side effects. The goal of pharmacogenomics is to create personalized medicine, where each patient is treated according to their own individual characteristics

EVITA WELLNESS

Prioritize Health. Optimize Life.

WHAT IF BEAUTY AND WELLNESS WERE NEVER SEPARATE?

SOMETHING NEW IS TAKING SHAPE.

Two distinct experiences. One shared belief: looking your best and feeling your best should be part of the same journey.

BEAUTY. WELLNESS. LONGEVITY.

A new experience is coming together, combining the art of aesthetics with a more complete approach to health and well-being.

And it's all part of CDR's continued commitment to the communities we serve.

Something beautiful is coming Soon.

CDR|COMPANIES

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SCAN TO VISIT US ONLINE

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